

**To:** Honorable Veteran Commissioners and Supervisor Slocum

**From:** Norman Aleman, CVSO

**Subject:** CVSO Report #7, January 9, 2017

**BACKGROUND:**

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

**DISCUSSION:**

**Operational Structure**

The CVSO office is currently fully staffed. We have five accredited members and our PSS is presently attending the CalVet academy. We continued to slowly expand outreach and outpost services throughout the county. We are at the Menlo Park VA on Tuesdays, rotating dates at the three local community colleges, and at the Peninsula Vet Center every third Friday of the month. The CVSO office is moving to 550 Quarry Road, San Carlos, (2 blocks from current location) into our own private office space sometime in February.

**Community Outreach**

In 2016, we took ninety-one different approaches to connect or reconnect with veterans such as emails, letters, and or physical events. From these, we linked with 11,519 veterans and as a result, we saw 2831 veterans or family members in our office. Of these, 1301 were first time clients. Additionally, four hundred and twenty-one County Veteran IDs were also issued in 2016.

**Fiscal**

From January 1<sup>st</sup> to December 31, 2016, total benefits claims awarded were 939, of which a total of \$10,701,298.52 was injected into the County economy. From these, \$533,224.66 will continue to be injected into the County on a monthly basis. Additionally, ninety-eight State College Fee waivers were issued with an estimated \$448,914.00 in savings to student dependent of service connected disabled veterans.

